

QUALITY POLICY

The TCG logo is a dark green square with the letters 'TCG' in white, bold, sans-serif font.

TCG is a progressive construction services company. Our people specialise in Pre-Construction, Fit Out, A&A, Building Services and Façade. TCG is dedicated to delivering places that help people and businesses prosper. Overall responsibility for ensuring adherence to this policy rests with the TCG Senior Management.

We are committed to the continuous improvement of quality across all areas of TCG's operations, and to remaining at the forefront of implementing best practice initiatives within our business and management systems.

To implement this strategy and to achieve our quality objectives, we have developed processes and procedures that are contained within our management system. These procedures and processes have been certified as meeting the requirements of ISO 9001:2015. Compliance with this standard is mandatory for all TCG employees and TCG business partners.

This will ensure that:

- We fully understand all applicable requirements of our customers and interested parties and are committed to satisfying their needs
- We will establish quality objectives which will be regularly monitored and reviewed to benchmark their effectiveness
- Our policy and management systems are regularly reviewed for continuing suitability and effectiveness, to ensure they are 'fit for purpose' in the context of our business and the strategic plans they are helping to deliver

A handwritten signature in black ink, appearing to read 'T Threlkeld', positioned above a horizontal line.

Tim Threlkeld
Managing Director
September 2024